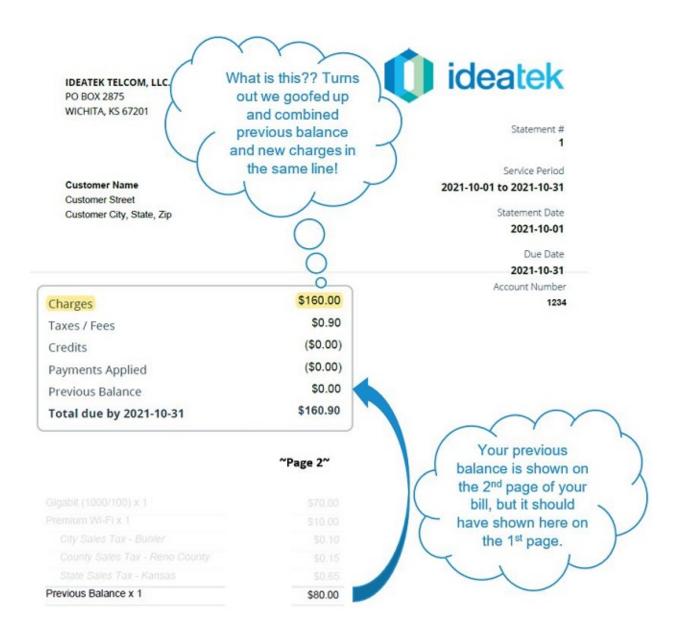
If you are an autopay customer:

Autopayments were delayed as a result of our transition to a new billing platform. If your autopayment did not run, your bill has yet to reflect that payment and thus may look double its normal size. We expect to have your payment processed and a new invoice out to you by Oct. 5 or earlier.



You also have the option to review your account online and update your payment information directly. Please note that only new and open invoices will be found in the new system (although we have a record of all previous transactions). https://portal.ideatek.com/

| We appreciate your business very much and apologize for the inconvenience this may have caused. |
|---|
| Feel free to reply directly to this email. |
| Sincerely, |

Your IdeaTek Support Team