

Our new billing system has caused a lot of confusion and we apologize.

If you had an unpaid balance as of the 10/1 invoice date, that amount is reflected in addition to October's charges. ***Please note that you do not owe the full amount today.***

Rest assured, any payments that have been made for September balances are accounted for, and we are working to apply autopayments as soon as possible.

If you have already contacted us with concerns about your bill, we are diligently working to respond to each inquiry as quickly as possible.

If you would like to see a more detailed explanation and a breakdown of how to read your new bill, please see the attachment.