

Oct. 26, 2021

IdeaTek is excited to announce that we recently acquired Liberal-based SWKO, Inc., furthering our mission of providing internet freedom for Kansas communities. In the coming months, we will begin extensive upgrades to SWKO towers and infrastructure so we can bring faster, more reliable services to your home and business.

Our [AirLight fixed-wireless](#) broadband is 10X faster than any service you've ever experienced — delivering the speeds and data you need to stay connected.

We look forward to having you as a customer. Here is some information to help you with this transition.

- **We're upgrading equipment at no charge to you.** You'll soon have the internet freedom you deserve. As infrastructure and service upgrades are performed, we will call you to discuss our service plans.
- **Get ready for faster speeds.** We deliver speeds of up to 100 Mbps, compared to the 2 or 3 Mbps you are getting now.
- **No contracts and unlimited data:** Stream, video call and download as much as you want – we won't ask for a dime more.
- **Our service is reliable:** Experience less downtime and lagging.
- **Make payments easily:** We recently moved your previous balance from SWKO to IdeaTek. Visit our payment portal at <https://portal.ideatek.com>, create an account and set up your payment method. You can manage your account from anywhere at any time.
- **We love helping customers:** We have a southwest Kansas team based in nearby Fowler. Also, when you call, one of us – a real person – answers the phone.
- **We invest in the communities we serve:** While we are new to serving the Liberal area, we look forward to getting to know our customers and partnering with them on community initiatives.
- **We'll be in contact soon:** A customer service representative will be contacting you about your level of service and pricing.

Who we are: IdeaTek is an internet service provider with the mission of fighting for internet freedom. Headquartered in Buhler, we're Kansas-owned and operated with team members across the state. Every day, we hear from rural Kansans pleading to break free from the burden of slow internet. Our mission for more than 20 years has been to bridge the digital divide because every community deserves the speed necessary to thrive in today's fast-paced world. Learn more at ideatek.com.